

CHAPTER 5 – EMERGENCY ROOM UTILIZATION

REVISION DATE:4/16/14

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Emergency services are covered for all Division ALTCS members. The Division views the member's Primary Care Provider (PCP) as the gatekeeper for medical services. Given this, non-emergency services should be addressed by the PCP. Urgent care centers are also available, as appropriate.

The Division encourages its providers to educate members on appropriate utilization of emergency room and urgent care centers.